

Caring Hearts Agency LLC Professional Visitation Monitors
9909 Topanga Canyon Blvd. Chatsworth, CA 91311
Tel: 818-486-4023 Fax: 818-718-7400
Tel: 805-390-9289

INFORMATION FOR PARENTS

MY PRIMARY RESPONSIBIITY IS TO CREATE A SAFE ENVIRONMENT FOR YOUR CHILD AND MAKE SURE THE VISITS ARE SAFE AND COMFORTABLE FOR EVERYONE INVOLVED.

WHEN I SERVE AS A PROFESSIONAL VISITATION MONITOR I FOLLOW THE CALIFORNIA RULES OF COURT, STANDARD 5.2. MY CASE RECORDINGS ARE LIMITED TO FACTS, OBSERVATIONS AND DIRECT STATEMENTS MADE BY PARTIES, NOT PERSONAL CONCLUSIONS, SUGGESTIONS OR OPINIONS. WHEN ACTING AS A THERAPEUTIC MONITOR MY ROLE AND RESPONSIBILITIES ARE SLIGHTLY DIFFERENT. IN THIS SITUATION INDIVIDUAL PARENT GOALS ARE ADDRESSED IN A NURTURING, SUPPORTIVE ENVIRONMENT. IN MY CAPACITY AS A THERAPEUTIC MONITOR, THE COURT MAY REQUEST THAT I PROVIDE A PROFESSIONAL OPINION.

COMMUNICATION BETWEEN PARTIES AND PROVIDERS OF SUPERVISED VISITATION ARE NOT PROTECTED BY ANY PRIVILEGE OF CONFIDENTIALITY. ANY COMMUNICATIONS, INCLUDING CONVERSATIONS, LETTERS, CARDS, ETC. ARE NOT CONFIDENTIAL. ANYTHING I SEE, HEAR, READ, OR AM TOLD, IS NOT CONFIDENTIAL. MY RECORDS CAN BE SUBPOENAED. THE PSYCHOTHERAPIST-PATIENT CONFIDENTIAL PRIVILEGE DOES NOT APPLY DURING THERAPEUTIC SUPERVISION.

I AM A LEGALLY MANDATED REPORTER OF SUSPECTED CHILD ABUSE. IF I HAVE REASON TO SUSPECT CHILD ABUSE I AM REQUIRED BY LAW TO CONTACT AND FILE A REPORT WITH THE DEPARTMENT OF CHILDRENS SERVICES.

I NEED YOUR FULL COOPERATION FOR SUCCESSFUL VISITS. IF I TERMINATE A VISIT IT WILL BE BECAUSE YOU HAVE COMMITTED A VIOLATION OF THE RULES WHICH YOU HAVE AGREED TO. IF RULES OF THE VISIT/OUR AGREEMENT HAVE BEEN VIOLATED OR YOUR CHILD BECOMES EXTREMELY DISTRESSED, OR THE ENVIRONMENT IS NO LONGER SAFE FOR A CHILD, PARENT OR MONITOR, THE VISIT MAY BE TEMPORARILY INTERRUPTED OR TERMINATED. I WILL SPEAK WITH THE PARENT ABOUT THE PROBLEM, AND GENERALLY, IF THE PARENT IS COOPERATIVE, LET THE VISIT CONTINUE. I MAY ALSO DECIDE TO END THE VISIT FOR THAT DAY. ALL TERMINATIONS/INTERRUPTIONS OF VISITS MUST BE RECORDED IN THE CASE FILE.

PLEASE DO NOT MAKE THE ENVIRONMENT UNSAFE. SHOULD I INTERRUPT OR TERMINATE YOUR VISIT, I NEED YOUR ASSISTANCE SO YOUR CHILD WILL NOT BE FURTHER UPSET. PLEASE TELL YOUR CHILD THAT YOU NEED TO LEAVE AND DO SO. PLEASE DO NOT QUESTION OR ARGUE WITH ME. IT WILL CAUSE FURTHER DAMAGE. IF YOU CONTINUE TO ARGUE, THIS FACT WILL ALSO BE DOCUMENTED IN THE CASE RECORD FOR THAT VISIT, AND I MAY NOT MONITOR FOR YOU AGAIN. ALL INTERRUPTIONS OR SUSPENSIONS OR TERMINATIONS MUST BE DOCUMENTED. ALL PARTIES WILL BE PROVIDED WITH A REPORT OF THE INCIDENT.

I KEEP THE FOLLOWING DOCUMENTATION IN MY CONFIDENTIAL CASE FILE: INTAKE FORMS COMPLETED BY PARENTS, COURT ORDERS, DOCUMENTATION OF EACH CONTACT/VISIT, AND COPY OF ANY INCIDENT OR SUSPENSION/TERMINATION REPORT.

I REQUIRE 24 HOURS NOTICE OF CANCELLATION. IF THE NON-CUSTODIAL PARENT HAS NOT MADE PAYMENT PRIOR TO THE START OF THE VISIT, THE VISIT WILL BE CANCELLED AND PAYMENT MUST BE MADE BEFORE ANOTHER VISIT IS SCHEDULED.

IF YOU REQUEST A REPORT/VISIT RECORDING YOU WILL BE CHARGED FOR IT AND ALL PARTIES, THEIR ATTORNEYS, AND THE ATTORNEY FOR THE CHILD WILL BE PROVIDED WITH THE SAME REPORT AT NO COST.

A CELL PHONE CANNOT BE WITH THE NON-CUSTODIAL PARENT DURING THE VISITATION.

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